

## CODE OF CONDUCT

Every Practitioner registered with the Assistive Technology Practitioner Society is required to abide by a strictly enforced Code of Conduct under which they undertake to:



- i) act at all times in such a manner as to justify public trust and confidence, to uphold and enhance the good standing and reputation of the healthcare industry, to serve the best interests of society and, above all, to safeguard the interests of individual customers. (Note: customers means private or otherwise.)
- ii) be accountable for their own working practices and, in the exercise of such accountability, to:
- iii) act, at all times, within the law of the land and in a manner befitting a professional worker in the assistive technology and healthcare sector.
- iv) act, at all times, in such a way as to promote and safeguard the well-being and interests of customers.
- v) ensure that no action or omission under their control is detrimental to the condition or general safety of a customer.
- vi) take every reasonable opportunity to maintain and enhance knowledge and competence within their field of work.
- vii) acknowledge any limitations in their competence and refuse in such cases to accept delegated functions without first having received instruction in regard to those functions and having been assessed as competent.
- viii) work in a collaborative manner with healthcare professionals (such as doctors, consultants, occupational therapists, physiotherapists etc) and recognise and respect the contribution of all within the healthcare team.
- ix) take account of the customs, values and spiritual beliefs of customers.
- x) make known to an appropriate person or authority any conscientious objection that may be relevant to the performance of their duties.
- xi) ensure that the customer is fully informed (in this context, this means that the terms and conditions of contract, options available and any other pre-contractual and point of sale requirements set out herein have been explained), and this is recorded, before seeking his/her consent to an intervention, or to a purchase.
- xii) ensure that there is no abuse of the privileged relationship that exists with customers or of the privileged access allowed to their property, residence or workplace.
- xiii) respect the confidentiality of information obtained during the course of their work and not disclose such information without the consent of the customer concerned or a person entitled to act on their behalf, except where such disclosure is required by law.
- xiv) assist colleagues, wherever possible, to develop competence in relation to the needs of their work.
- xv) refuse to accept any gift, favour or hospitality that is intended to exert undue influence to obtain preferential consideration. Whilst it may be appropriate, on occasions, to accept small gifts or tokens of thanks from customers, these should always be disclosed to relevant senior staff and, where necessary, advice sought.
- xvi) abide by any additional Code(s) of Practice covering particular sectors or functions within the healthcare field relevant to their employment.
- xvii) advise the ATP Society, without delay, of any change in personal circumstances that might affect the validity of their registration.